



3/17/2020

To our valued customers,

We hope this message finds you and your loved ones safe and well. We wanted to take a moment to share what our AgMark LLC offices will look like for the next couple of weeks, and more importantly, what it means for you.

Effective Monday, March 16th, 2020 we have moved part of our staff to other locations. Some staff will work from our owner locations and a few will be working from home. We have also asked staff to stay home if they experience any illness. This is in effect for a minimum of two weeks. Beyond that is to be determined, and we will monitor the situation and communicate appropriately. We have also asked all employees to limit any non-essential travel for the time being.

All of our offices will continue to be staffed and you should see minimal change in the support, service, or experience for you and your interaction with AgMark. As we try to limit your potential for exposure and protect our employees of potential exposure to COVID-19, we ask our customers to limit visits if you are ill as well. We do continue to offer to mail your check or electronically deposit it for you. We can also mail or email your settlements sheets for your convenience. Our app is a great place to receive and sign contracts, see your settlements, check cash bids and much more so if you haven't downloaded it yet you might consider doing so at this time.

Most importantly, we're here to help support your business during this time. You can continue to rely on the same level of service and experience you have come to expect from your AgMark team. Should you have any questions you can contact us at 888-848-9979.

Let's keep our teams and communities healthy and embrace living in a time where efficient and effective remote work is a possibility. We wish good health to you and those around you.

Mark Hafliger, President